



## INFORMATION SECURITY MANAGEMENT SYSTEM (ISMS) POLICY

At Dhaka Bank PLC, we recognize that trust is at the heart of every financial relationship. Since beginning our journey on July 5, 1995, we have been committed to delivering reliable and secure financial services to our customers and stakeholders. In today's digital age, information is one of our most valuable assets and protecting it is one of our highest priorities.

As a public listed company in Bangladesh's banking sector, we understand that our operations are highly dependent on information technology, which makes us especially aware of the risks and challenges of information security. To address these challenges, we have established and implemented an **Information Security Management System (ISMS)** across our organization.

Through this policy, Dhaka Bank PLC commits to protecting its information assets by ensuring their confidentiality, integrity, and availability at all times. We will set clear information security objectives and review them regularly to ensure they continue to meet the needs and expectations of our customers, regulators, employees, and stakeholders. We are committed to complying with all applicable laws, regulations, and international standards related to information security, while also fulfilling other obligations relevant to our operations. We will proactively identify potential threats and vulnerabilities, manage risks effectively, and take timely and appropriate measures to safeguard our information and systems. At the same time, we are dedicated to continually improving our ISMS by learning from experience, adapting to emerging threats, and strengthening our practices over time.

This policy is fully supported and endorsed by the top management of Dhaka Bank PLC. It is communicated to all employees and relevant stakeholders, and it reflects our shared responsibility to protect information in every aspect of our work. By living this commitment every day, we strengthen our resilience, maintain compliance, and, above all, uphold the trust that our customers and stakeholders place in us.

**Date:** 18 September 2025

  
**Managing Director (CC)**  
**(Dhaka Bank PLC)**