Circular No. 15

This is strictly for internal bank use only.

Fees & Charges of Dhaka Bank Credit Cards						
			MasterCard			
Nature of Fees	Gold	<u>Platinum</u>	<u>Signature</u>	<u>Titanium</u>		
VISA (1234 5678 9876 5432 1236 5219 CARDHOLDER NAME VISA	1234 5678 9876 5432 V/SA	PHANA STATE OF THE PARK A	EANK (ttonium 5134 6612 3456 7890 CARDHOLDER NAME	
Credit Limit		Less than Tk. 1.50 Lac (Unsecured)	Tk. 1.50 Lac to less than Tk.5.00 Lac (Unsecured)	Tk. 5.00 Lac to Tk.10.00 Lac (Unsecured)	Tk. 1.50 Lac to less than Tk.10.00 Lac (Unsecured)	
		Up to Tk.25.00 Lac (Secured)	Tk. 1.50 Lac to less than Tk.25.00 Lac (Secured)	Tk. 5.00 Lac to Tk.25.00 Lac (Secured)	Tk. 1.50 Lac to less than Tk.25.00 Lac (Secured)	
Annual Fee/Issuance Fee		Free	Tk.5,000	Tk.7,000	Tk.5,000	
Renewal Fee		Tk.3,000	Tk.5,000	Tk.7,000	Tk.5,000	
Annual Fee Supplementary		Free	Free	Free	Free	
Renewal Fee Supplementary		Free up to 2 cards & from 3 rd	Free up to 2 cards & from	Free up to 3 cards & from 4th	Free up to 2 cards & from 3rd	
		supplementary card-regular	3 rd supplementary card-	supplementary card-regular	supplementary card-regular fee	
		fee will apply.	regular fee will apply.	fee will apply.	will apply.	
Annual Interest Rate		24%				
Cash Advance Fee	Local Tk.	2.5% or Min Tk. 150	2.5% or Min Tk.250			
	USD \$	2.5% or Min USD \$3	2.5% or Min USD \$5			
Late Payment Fee	Local Tk.	Tk.500	Tk.750	Tk.1,000	Tk.750	
	USD \$	\$10	\$12	\$15	\$12	
Excess Limit Fee	Local Tk.	Tk.500	Tk.750	Tk.1,000	Tk.750	
	USD \$	\$10	\$12	\$15	\$12	
Card Replacement Fee (Local/USD)		Tk.300	Tk.400	Tk.500	Tk.400	
PIN Replacement Fee (Local/USD)		Tk.200	Tk.400	Tk.500	Tk.400	
Statement Reprint Fee (Local/USD)		Tk.200	Tk.400	Tk.500	Tk.400	
E-Statement		Free				
Sales Slip Retrieval Fee	Local (Tk.)	Tk.250	Tk.400	Tk.500	Tk.400	
	USD \$	\$5	\$7	\$10	\$7	
Outstation Cheque Collection Fee	Local (Tk.)	Tk.100	Tk.400	Tk.500	Tk.400	
	USD \$	\$10	\$12	\$15	\$12	
Return Cheque Fee	Local (Tk.)	Tk.500	Tk.750	Tk.1,000	Tk.750	
USD \$		\$5	\$7	\$10	\$7	
1st Card Cheque Book (10 Leaves)				Free		

2 nd Card Cheque Book onwards	Tk.100				
Card Cheque Processing Fee	1.25% or Tk.100.00 (whichever is higher) on Cheque transaction amount				
Cheque dishonor due to insufficient fund	Tk.500				
Stop payment after the cheque has been placed for	Tk.200				
payment					
Credit Shield Premium	Nominal monthly premium of 35 Paisa for every Tk.100 of outstanding dues				
Balaka Lounge Access	n/a	 4 visits free for the cardholder in a year Primary & Supplementary card member all together Any guest the cardholder takes into the lounge will be charged at Tk.2, 000 per visit. 	 4 visits free for the cardholder in a year with 3 guest (spouse plus 2 children under 12 years of age). Primary and Supplementary card member all together. However, children above 12 years and for any additional guest the cardholder takes into the lounge, Tk.2, 000 will be charged per visit. 	 4 visits free for the cardholder in a year Primary & Supplementary card member all together Any guest the cardholder takes into the lounge will be charged at Tk.2, 000 per visit. 	
LoungeKey	n/a	 The primary and/or the supplementary cardholder will be charged at USD \$32 per person. Any guest the cardholder takes into a lounge will be charged at USD \$32 per person per visit. 	 The primary/supplementary cardholder(s) are entitled to a total of 4 lounge visits with their LoungeKey Account every year. Any additional visit and guest the cardholder takes into a lounge will be charged at USD \$32 per person per visit 	 The primary and/or the supplementary cardholder will be charged at USD \$32 per person. Any guest the cardholder takes into a lounge will be charged at USD \$32 per person per visit. 	

Note:

1. Issuance Fees:

- ✓ Issuance fee is free for new Visa Gold Credit Cards
- √ 50% of the issuance fee will be waived for new Visa Platinum Credit Cards
- ✓ Issuance fee of Visa Signature Credit Cards are not subject to waiver
- ✓ 50% of the issuance fee will be waived for new MasterCard Titanium Credit Cards

2. Renewal Fee Claim:

- ✓ For Visa Gold/ Platinum Credit Card & Mastercard Titanium Credit Card renewal fee will be waived if the cardholder transacts for 18-times with an aggregate minimum value of Tk.50, 000 in a year.
- ✓ For Visa Signature Credit Card renewal fee will be waived if the cardholder transacts for 18-times with an aggregate minimum value of Tk.100, 000 in a year.
- 3. 15% VAT will be charged as applicable
- 4. The additional visits (if any) of a Visa Signature/Platinum & MasterCard Titanium cardholder at Balaka Lounge charged at Tk.2,000 (inclusive of VAT) will be reflected on the cardholders monthly credit card statement.
- 5. A credit cardholder will be automatically enrolled for the Credit Shield benefit and can enjoy complimentary coverage for a period of 2 months subject to the cardholders aged being within 18 to 64

years at enrollment and the cardholder being in good health.

Should the cardholder prefer not to enroll in the scheme at such a nominal cost and remain uncovered or consider themselves to be ineligible due to health impairments or age barrier, the cardholder at their liberty can opt-out of this scheme anytime by simply sending us a mail at info.cards@dhakabank.com.bd or call us at our 24/7 contact centre from any mobile at 16474 or at +8809678016474 from overseas.

- **6.** The fees and charges are subject to change as per Bank policy/regulatory guideline.
- 7. Any change in the schedule of charges will be communicated through Dhaka Bank website (www.dhakabankltd.com)

Card Features					
		Visa			Mastercard
DHAKABAN L I M I T E VISA	D D	Gold Control Control	Platinum 1234 5678 9876 5432 CARDHOLDER NAME VISA Plate m	Signature VISA Signature	Titanium BANK bank titenium 5134 6612 3456 7890 CARDHOLDER NAME
Air Ticket	7				Buy one Air Ticket and get 50% cashback on the second one from Biman Holidays. (Offer valid till 31 December, 2019)
10% Cashback on the 1st contactless Transaction	\$5				Get 10% cashback on the first contactless transaction (Offer valid till 31 December, 2019)
Buy 1 Get 1 Free at Renowned Hotels: -The Westin Dhaka -Le Meridien Dhaka -Radisson Blue Dhaka -Hotel Intercontinental Dhaka -Amari Dhaka -Four Points by Sheraton Dhaka -Radisson CTG Dhaka -Six Seasons Dhaka -Lakeshore Dhaka -Peninsula CTG	BUY 1 GET 1 FREE	n/a	During Ramadan	Round the Year	Till the 31st of December 2019 & During Ramadan
Add Money to Mobile Wallet -bKash/uPay etc			To be launched soon		✓
Contactless Credit Card		✓	✓	√	✓

Access to International Airport Lounge under LoungeKey	/Lounge*	n/a	The primary and/or the supplementary cardholder will be charged at USD \$32 per person. Any guest the cardholder takes into a lounge will be charged at USD \$32 per person per visit.	 The primary/supplementary cardholder(s) are entitled to a total of 4 lounge visits with their LoungeKey Account every year. Any additional visit and guest the cardholder takes into a lounge will be charged at USD \$32 per person per visit 	 The primary and/or the supplementary cardholder will be charged at USD \$32 per person. Any guest the cardholder takes into a lounge will be charged at USD \$32 per person per visit.
Access to Balaka Lounge at Hazrat Shahjahal International Aiport	% d		4 visits free for the cardholder in a year. Primary & Supplementary card member all together Any guest the cardholder takes into the lounge will be charged at Tk.2, 000 per visit.	 4 visits free for the cardholder in a year with 3 guest (spouse plus 2 children under 12 years of age). Primary and Supplementary card member all together. However, children above 12 years and for any additional guest the cardholder takes into the lounge, Tk.2, 000 will be charged per visit. 	 4 visits free for the cardholder in a year Primary & Supplementary card member all together Any guest the cardholder takes into the lounge will be charged at Tk.2, 000 per visit.
OTP enabled for online based transaction	****	✓	✓	✓	✓
Quintuple Credit Shield Benefit insurance scheme		✓	✓	✓	✓
Card Cheque	Turne 100	✓	✓	✓	✓
Great Discounts and EMI Facility		For deta	3000+Merchants For details refer to dhakabankltd.com/roads-of-silk/		
Personalized 24/7 Contact Centre Service		✓	✓	✓	✓

Immediate Cash Advance Facility	ATM	✓	✓	✓	✓
Supplementary Cards		Free up t	o 2 cards	Free up to 3 cards	Free up to 2 cards
Payment through Dhaka Bak GO & Internet Banking	9	✓	✓	✓	✓
Security Enabled, enter PIN for POS transactions	XO huma	✓	✓	✓	✓
Zero Renewal Fee	8	Subject to 18 transactions and	aggregate value of Tk.50,000	Subject to 18 transactions and aggregate value of Tk.100,000	Subject to 18 transactions and aggregate value of Tk.50,000
Mileage Points		Earn 1 Mileage Reward Point transa	for every Tk.50 retail purchase action	Earn 1 Mileage Reward Point for every Tk.40 retail purchase transaction	Earn 1 Mileage Reward Point for every Tk.50 retail purchase transaction
Transaction Alert Service	sms	✓	✓	✓	✓
e-Statment		✓	✓	✓	✓

^{*}Terms & Conditions Apply

^{*}For Details please visit: dhakabankltd.com/roads-of-silk/